**Palomar Mountain Mutual Water co., Inc**

**[PMMWC]**

**January 2021 Newsletter**

**Joanne Marugg, President**

Our goal is to provide pristine water to our shareholders.  We reach that goal daily with the expert help from our system Operator Mike Probert and his assistant Jeremy Dyson. During this Covid-19 pandemic they have maintained strict protocols to keep our water safe.  The office is being run expertly with the help of our Office Manager Linda Thorne.  The Board of Directors are still working to keep the water company functioning appropriately. The bills and being paid in a timely fashion as the checks are written and co-signed.  The Board of Directors are communicating by telephone and e-mail. We will not meet in person until this pandemic is over and it is deemed safe to return to the water company office.

**Mike Probert, Operatons**

**760-742-3757**

2020 has been a strange and difficult year. We have repaired a handful of leaks and have overcome some difficulties. This past March we needed to hire CABLE PIPE LEAK Location Company. We needed to identify almost a mile of waterline to locate a LEAK, all was successfully completed.

With the insight of Cecelia Borland, Cliff Kellogg and Alan Serry, two, 2,500-gallon water tanks were installed across from the lodge. Our system will keep them full for Fire proposes only. This will help us during wildfire seasons.

We had a major issue with our transmission line to our well site. That was a tough one. A large 5-foot diameter tree fell across the road. Jeremy Dyson brought in his mini excavator and we went overland in the snow. The repair was made in style. In May, once the snow was gone, we hired Lee from Stumpmasters to cut and clear the road to the well site.

All is well and water quality testing is up to date. Even with the COVID-19 difficulties, we are still on top of all testing and our water is very pure.

Our water knowledge has extended to Bailey Water co. We help our neighbors when we can.
Be safe, Be well. See ya” on the road, Mike

**Office Manager, Linda Thorne**

**760 468-7119,** ***lindajthorne776@gmail.com***

Even with the impact of the COVID-19 virus, the water company has been able to keep up with all its obligations. The company us running smoothly with no major problems.

**Share Transfers:** In the last year we have 13 share transfers because of property sales. In the last three years we have had about 34 transfers. This means a lot of new members. We currently have a total of 198 members, some members have multiple shares. Last year three shares were, returned to the company, because they were unusable. Over the last 14 years we have had a total of 37 shares and 3 meters returned for the same reason. While the Water Co. likes unused shares to be returned, it does cause a loss of income.

**Billing:** The January bill is due Feb 2.Charges have not changed and remain: $150/meter, $100/assessment, and $50/ member. I f members have multiple shares they are only charged for one membership. A 10% late fee is charged if bills are not paid by the deadline. Meters are read once a year, in late May. Only members who use water are charged. Sometimes a special assessment is charged for all members, but this is rear.

**Location number:** We are now using location numbers to identify owners.These are shorthand for the APN numbers associated with your shares. You will have one location number for each of your properties. You will find these on your bill. Please use this for identification number along with your membership name.

**Filings**: All of the necessary of the 2020 filings and reports were completed. These include The Annual Report to the State, the Consumer confidence report [CCR]. S1 form, property taxes, income taxes, etc.

**Financials:** Our financials are in good order, thanks to our accountant, Debbie Thicksten

Any member that wants a copy of the financials get on by calling or E-mailing me. For privacy reasons our financials are not posted on our website.

**The Board of Directors:** In my opinion we have an excellent Board. Most of the current Board members have served many times. Board members serve for three years and then must leave the Board for one year before they can be elected again. The good thing is that we an experienced board, but we need new blood. *Please consider becoming involved!*

The board of directors are elected as representatives of the shareholders. We are a mutual water company which means that we, the shareholders, own the company. It is all our responsibility, as shareholders, to make sure that the company runs smoothly. That includes serving of the Board.

**Annual Meeting:** Annual meetings are held each Labor Day at the Fire station. All shareholder should come, if possible, because we cannot hold a business meeting without a quorum. If you cannot attend, please fill out the proxy that will be sent to you in July and mail it back. This is particularly important! We elect new Board of directors at this meeting. Board meetings [If there is no COVID-19, are held the Second Saturday of the Month at 8:30in the WC Office Building. Members are welcome to attend.

**Contact Info:** Please make sure that we have your current contact information, mailing address, phone number and e-mail. Our website is *palomarmountainwater.com.* Visit for more information. Please call or me for any answers to questions, information, or complaints.