



PALOMAR MOUNTAIN MUTUAL WATER Co., Inc., A CALIFORNIA CORPORATION

To: All Members of Palomar Mountain Mutual Water Co., Inc.
From: The Board of Directors
Date: February 5, 2024
Re: Citation No. 05_14_23C_019

The safety, security and dependability of our drinking water is of paramount importance to the Board of Directors. We pride ourselves on providing water to our taps of the highest quality and safety. The rural nature of our community brings with it a host of challenges including environmental, technology and infrastructure issues. Our team strives to meet the regulatory demands of providing water, but this notice is to tell you that we have opportunities for improvement.

Recently, Palomar Mountain Mutual Water Co., Inc. (“PMMWC”) received a written citation referenced above from State of California’s State Water Resources Control Board- Division of Drinking Water (“State Water Board”), dated December 5, 2023 (“Citation”). The Citation lists areas that PMMWC has not complied with state mandated record keeping and operational deficiencies.

The Board of PMMWC has contracted with Clear Water Solutions, a water system management company familiar with water systems in rural San Diego County, to meet the expectations set forth by the State Water Board and the PMMWC Board of Directors and manages many similar water operations across Southern California.

The Board of Directors wants you to understand that at no time was the quality, safety, or dependability of our water at risk. We remain committed to ensuring that we all have clean drinking water now and in the future.

The following is the required notification to you of the Citation and the steps State Water Board has taken and is taking to bring PMMWC in compliance with regulation.

INFORMATION ABOUT OUR DRINKING WATER

MONITORING REQUIREMENTS NOT MET FOR PALOMAR MOUNTAIN MWC

PMMWC’s water system failed to monitor as required for drinking water standards during the past year and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During March 2023 and May 2023, PMMWC did not monitor

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Well 03 for total coliform and *E.coli* and therefore, cannot be sure of the quality of our drinking water during that time.

What should I do?

- There is nothing you need to do at this time.
- The table below lists the contaminant(s) PMMWC did not properly test for during the last year, how many samples PMMWC is required to take and how often, how many samples PMMWC took, when samples should have been taken, and the date on which follow-up samples were taken.

Contaminant	Required Sampling Frequency	Number of Samples Taken	When All Samples Should Have Been Taken	When Samples Were Taken
<i>Total coliform and E.coli</i>	Quarterly monitoring of Well 03	0	March 2023	April 24, 2023
<i>Total coliform and E.coli</i>	Quarterly monitoring of Well 05	0	May 2023	August 29, 2023

What happened? What is being done?

Testing was performed the next month in both instances and the water tested as pure as the previous month. There was no contamination noted the month prior or the month following the missed report. PMMWC has contracted with Choice Water Solutions to ensure PMMWC 's reporting and testing is performed per the State Water Board regulation.

RECORDKEEPING REQUIREMENTS NOT MET FOR PALOMAR MOUNTAIN MWC

PMMWC's water system failed to 1) submit chlorine residual measurements, and 2) electronically upload water quality data as required for recordkeeping standards during the past year and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

Water quality results collected on August 5, 2019 (disinfection byproducts) and March 29, 2017 (dalapon) have not been electronically uploaded to the State Water Board's database. During January 2023 to November 2023, PMMWC did not submit required chlorine residual data to the Division of Drinking Water.

What happened? What is being done?

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The requested laboratory results were uploaded to the State reporting system by the clinical laboratory. PMMWC has contracted with Choice Water Solutions to ensure PMMWC 's reporting and testing is performed per the State Water Board regulation.

OPERATIONAL REQUIREMENTS NOT MET FOR PALOMAR MOUNTAIN MWC

PMMWC's water system failed to 1) employ a certified operator from December 2021 to December 2023, and 2) submit a Bacteriological Sample Siting Plan, as required for operational and drinking water standards and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

What happened? What is being done?

The requested map has been submitted and the System Operator is provided as part of our contract with Choice Water Solutions. PMMWC has contracted with Choice Water Solutions to ensure our system operations are performed per the State Water Board regulation.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property. This notice is being sent to you by Palomar Mountain Mutual Water Co., Inc. For more information, please send questions to pmmwc92060@gmail.com

State Water System ID#: CA3700933

Date distributed: **[February 06, 2024]**